



## QUALITY POLICY

**ARIFIL, S.A.** WISHES TO OFFER THE MAXIMUM POSSIBLE QUALITY LEVEL IN THEIR PRODUCTS TO ITS CUSTOMERS, IN ORDER TO MEET THEIR NEEDS AND TO GET THEIR FULL SATISFACTION.

THIS BASIC OBJECTIVE WILL ALLOW US TO COMPLY WITH THE PROGRESSIVE REDUCTION OF NON-CONFORMING PRODUCTS AND CLAIMS FROM OUR CLIENTS.

**ARIFIL, S.A.** IT HAS IMPLEMENTED A QUALITY MANAGEMENT SYSTEM BASED ON THE ISO 9001: 2015 STANDARD THAT WILL GUARANTEE THIS PROCESS AT ALL LEVELS.

THE BASIC PRINCIPLES THAT WILL LINK THIS COMMITMENT WITH QUALITY ARE:

- **THE CLIENTS:** SINCE THEY ARE THE CENTER AND THE REASON OF BEING OF **ARIFIL, S.A.** ALL ASPECTS OF MANAGEMENT ARE FOCUSED ON THEM.
  
- **THE HUMAN FACTOR:** ONLY THROUGH THE ADEQUATE TRAINING, COMMUNICATION, ACTIVE PARTICIPATION AND TEAMWORK OF ALL THE STAFF WHO ARE PART OF THE STRUCTURE OF ARIFIL, S.A. IMPLICATION WILL BE OBTAINED, THIS IS THE WAY TO ACCESS EXCELLENCE IN THE PRODUCTION AND SUPPLY OF OUR PRODUCTS.
  
- **A COMMITMENT:** TO COMPLY WITH THE REQUIREMENTS BOTH OF CUSTOMERS AND LEGAL / REGULATORY AND TO CONTINUALLY IMPROVE THE EFFICIENCY OF THE QUALITY MANAGEMENT SYSTEM.

THE GENERAL MANAGEMENT OF **ARIFIL, S.A.** COMMITS TO QUALITY POLICY AND SYSTEM BEING UNDERSTOOD, IMPLANTED AND MAINTAINED AT ALL LEVELS OF THE ORGANIZATION AS A MODEL OF THE COMPANY'S ACTION PHILOSOPHY.

THE GENERAL MANAGEMENT

A handwritten signature in blue ink, appearing to be "P. P. P.", is written over a light blue circular stamp or watermark.

TORDESILLAS, JANUARY 27th, 2017